

**Richard Gee**

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**From:** Kinetics Group LTD [info@kinetics.co.nz]  
**Sent:** Monday, 17 March 2008 4:07 p.m.  
**To:** Richard  
**Subject:** Kinetics March 2008 update

## March 2008 Update from Kinetics Group Ltd

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### **Services**

- ***Network Audit***

### **Hello Richard,**

This month Microsoft launched Server 2008, in what they report as their biggest ever launch. So ... is it the month we take a look at the key features of Server 2008 and the benefits it offers you. This month, we're looking at Exchange 2007 and the new Server 2008.

Meanwhile, our boys have been busy too. They've built a new helpdesk tool that we are giving away free and releasing our new sharepoint 'intranet in a box' – we're looking for a few pilot sites so if you are interested please let our manager know.

Finally, my thanks to our clients for your patience as we dealt with our recent flood. I know it slowed us down nothing like 2500 litres of water deluging your office to distract you a little. We're all cleaned up now and everything is sorted. Still, it reminded us of the merits of backups and disaster recovery plans. We were glad our plans worked, and we've had a real example of the benefits of sound backups – thank heavens we practice what we preach.

Regards

*Andrew Hunt*

**CEO**

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### **Online Helpdesk**

How much time does your operations manager spend relaying service requests to your IT Company, Phone Vendor etc. Imagine if your users could log onto a website and log the request directly.

We've designed an intranet tool for our clients - either standalone or to plug into an existing intranet. It'll let you assess them, and assign them. It is one place for everyone to look to see where things are. One place for your service requests. And it'll automatically let us know what we need to do for you - smart technology!

Click [here](#) to find out more.

We are planning a session where we can show it to you in person so if you are interested please contact us.

- **Network Engineering**
- **Proactive System Maintenance**
- **Disaster Recovery**
- **Security Audits**
- **Software Development**
- **I.T. Consulting**

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## Bluffers guide to Exchange 2007

In 2007, Microsoft released their latest Mail, Messaging & Collaboration server, Exchange 2007. Microsoft has replaced the Exchange 2003 platform with improvements to various aspects and new features to improve efficiency. This article provides an outline of the new features and improvements.

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## Server 2008

There's no end of material about Microsoft server 2008. Product launches, endless sales material, limited time offers, etc. So we thought we'd try to summarise it in just five bullet points. Just enough for you to qualify what's new and what's not.

Click [here](#) for the five points

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## Safe, Secure, Easy Wireless

Do you have a wireless network or are thinking about one and how secure does it need to be? Wireless networks offer many things in terms of mobility and ease of use. But with this convenience there comes risk, the security you need for your network not only applies to the office area but also the home user where people take work home via laptops etc.

Click [Here](#) to find out more

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## Daylight Savings

Who came in to the office late on Monday?

Some PCs - PDAs - Telephone systems and other time using devices changed their time setting as Sunday became the day that NZ changed back 1 hour to NZ standard time if the Government had not added an extra 3 weeks. See [Kinetics news Item on DST here](#) and [here](#)

Telecom also had problems as reported from the NZ Herald.

Read the article [here](#)

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## Who's Who - Michael Stroud

Originally being from South Africa I have been in New Zealand for just over 2 year now. Up till now I have been with a consultancy firm that specialised in accounting systems and integration to all peripheral software associated with them.

medium business including IT and networking support.

I am a family man with 2 boys that keep me busy and I fill the rest of my free time watching rugby and am a supporter (unless they are playing the Springboks).

I have joined Kinetics as an account manager and am enjoying meeting our clients and hearing their stories.

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## Other stories on our website

### [More Stories, Click Here](#)

[Making Time - Easy Appointments tip for calendars](#)

[Keeping confidential info in your pocket](#)

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## Handy Hints

### Where is your server - on the floor!

As we at Kinetics found this week past, putting your PC's and servers on the floor is not a good idea. With the catastrophic failure of the office air conditioning unit, 2500 litres of water were dumped on the office. The flood was nowhere near the server room and our rack servers were elevated so if the water did reach them they would have been safe. We did however lose a few PC's to the torrent.

Water is not the only risk. Dust accumulates in your PC much quicker on the ground than on a desk. Airflow is often very restricted and you risk overheating. From a practical point of view, a PC can get accidentally bumped or kicked much easier on the floor.

We spend a lot of time managing security on our network but spare a moment to consider physical security and safety of your equipment.

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